



FTG EQUIPMENT SOLUTIONS, INC. PRODUCT LIMITED WARRANTY

Warranty coverage under the FTG Equipment Solutions, Inc. (FTG) Product Limited Warranty is limited to product failures which are a result of defects in workmanship and material. The terms listed herein may be updated from time to time and subject to revision without notice. This policy is a summary of terms provided by the individual manufacturers of the brands we sell. If there is a conflict, specific manufacturer warranty policy will apply.

The purchaser of any equipment covered under this limited warranty must submit a properly executed warranty registration card within 30 days of the invoice date to:

FTG Equipment Solutions, Inc.
100 Paper Place
New Castle, DE 19720
Attn: Warranty Administrator

Purchaser is intended to include equipment dealers, rental stores or the subsequent end users of the products.

All product failures related to defects in workmanship and materials MUST be within the applicable warranty term. The warranty terms commence at the earlier of the following:

- 1) Invoice date to an end user
- 2) 60 days after the date of invoice to a Rental Store, Equipment Dealer or OEM customer.

All specific warranty coverage terms are defined later in this document.

ALL WARRANTY WORK MUST BE APPROVED BY AN FTG REPRESENTATIVE BEFORE ANY REPAIRS COMMENCE, WHETHER PERFORMED BY THE CUSTOMER OR AT AN APPROVED REPAIR CENTER. ALL PARTS FOR WARRANTY REPAIR SHALL BE OEM PARTS.

Equipment components (such as engines and alternators), sold through FTG's suppliers, are not warranted by FTG or its suppliers, but through the component manufacturer's warranty. These components shall carry whatever warranty is conveyed to FTG's suppliers to the extent it can be passed to the equipment purchaser.

Any USED PRODUCTS sold through FTG are sold AS-IS, WHERE-IS with no warranty unless otherwise noted.

The obligation of FTG under the Limited Warranty is expressly limited to the repair or replacement of the defective part(s) and does not include the replacement of the complete product. The Limited Warranty does not cover shipping charges or associated transportation charges, damages related to the loss of use, loss of profits, repeated travel charges, damages to property or equipment or any other incidental or

consequential damages.

A Warranty Claim Number referencing the model and serial number of the product, date of sale to the original purchaser including date and description of the failure must be received by FTG within 30 days of said failure. Upon request, failed parts must be returned to FTG for evaluation. Return shipping costs are the responsibility of the claimant. Such requests by FTG will be made within 30 days of receiving the warranty claim.

Any service or replacement parts provided as part of this warranty coverage will not extend or renew the original product warranty coverage period.

All claims for parts, labor and travel costs are subject to FTG review and approval.

WARRANTY EXCLUSIONS

Repairs which are necessary due to improper installation, improper load sizing, misapplication, misuse, abuse, transportation damage, improper service, neglect of service, exposure to the elements, acts of nature or causes other than a defect in workmanship or material are not covered by the FTG Limited Warranty term.

- 1) No reimbursement will be made for downtime or lost production costs.
- 2) FTG shall not supply or pay for replacement or backup units.
- 3) FTG shall not be responsible for telephone or communication expenses.

The following failures will be specifically excluded from warranty coverage:

- 1) Product damage during transportation or freight carriers.
- 2) Damage arising from the improper use of the product in relation to the technical features or performance specifications imposed by the manufacturer.
- 3) Use of product or tools not in accordance with the instructions supplied by the manufacturer.
- 4) Clogged Emission Components or damage to the aftertreatment system because of light or underloading the generator.
- 5) Unbalanced Electrical Loads.
- 6) Not following manufacturer's instructions or guidelines.
- 7) Use of contaminated fuel.
- 8) Attempts to bypass the aftertreatment system.
- 9) Use of improper fuel or lubricants and other fluids not recommended by the manufacturer.

- 10) Use of contaminated fuel, DEF Fluid or any other fluids.
- 11) Improper or operator abuse and/or operator error.
- 12) Improper storage of DEF fluid.
- 13) Failure to carry out the necessary ordinary or periodic maintenance operations or failure to take the necessary precautions to protect the product when it is not used.
- 14) Damage caused as the result of accidents, fire, accidental causes, negligence and all other causes which are not the direct result of an original product defect.
- 15) Corrosion.
- 16) Defects arising as the result of modifications, alterations, repairs or replacements undertaken by non-authorized personnel.
- 17) Any modification to any EPA regulated components.
- 18) Improper product storage, setup, installation, or ventilation that is not pre-approved by the manufacturer.
- 19) Adding Non-OEM venting for airflow or engine exhaust.
- 20) Damage as the result of the use of non-original parts, components, attachments and/or accessories.
- 21) Damage arising as the result of the failure to follow the instructions and/or indications contained in the user and maintenance manual, or in any event supplied by the manufacturer to ensure the correct installation and repair of the product.
- 22) Damage caused as the result of the continued use of the product by the client once the defect has already become apparent.
- 23) Damage or failure caused by use in an improper application.
- 24) Delay in defect notification by the client (over 30 days).
- 25) Failures caused by any act of Nature or external cause such as but not limited to collision, fire, theft, freezing, vandalism, riot, wars, lightning, earthquake, windstorm, hail, volcanic eruption, water or floods, tornado, hurricane, terrorist acts, nuclear holocaust, or any other matters which are beyond the manufacturer's control.
- 26) Products that are modified without the consent of the manufacturer.
- 27) Damage related to rodent or insect infestation.
- 28) Damage caused by untrained technicians.

NORMAL WEAR AND TEAR OF PARTS AND COMPONENTS

This limited warranty specifically excludes consumables and wear items. Examples of items defined as consumables include but are not limited to the following:

- Engine and Hydraulic Oil
- Antifreeze
- Grease
- Filters
- Belts
- Fuel
- General Lubricants
- Seals, Seal Kits
- Hoses, Clamps and Fittings
- Batteries
- Tires
- Brake Parts
- Any part requiring replacement due to normal wear

SPARE PARTS

Spare parts are warranted for a period of 6 (SIX) months from the date of invoice.

Those spare parts subject to normal wear as specified above are not covered by the warranty terms.

Electrical parts are non-returnable without prior FTG approval. Electrical parts older than 90 days are excluded from warranty reimbursement and replacement.

LABOR, TRAVEL TIME and MILEAGE

FTG will reimburse reasonable labor and travel as follows as long as labor and travel are a part of the product supplier warranty policy:

- Labor rate is \$70.00 per hour.
- Travel Time – not to exceed 3 hours
- Travel Distance – not to exceed 100 miles at a rate of .40 cents per mile
- Food and overnight travel are not covered

FTG SHALL NOT BE SUBJECT TO AND HEREBY DISCLAIMS ANY OBLIGATION OR LIABILITIES ARISING FROM (I) A BREACH OF THE ABOVE WARRANTIES, OTHER THAN THE EXCLUSIVE REMEDIES EXPRESSLY SET FORTH HEREIN (II) ANY OBLIGATIONS OR LIABILITIES ARISING FROM TORT CLAIMS (INCLUDING WITHOUT LIMITATION, NEGLIGENCE AND STRICT LIABILITY) OR ARISING UNDER OTHER THEORIES OF LAW WITH RESPECT TO PRODUCTS AND PARTS SOLD BY FTG, OR ANY UNDERTAKING, ACTS OR OMISSIONS RELATING THERETO; AND (III) ANY AND ALL CONSEQUENTIAL, INCIDENTAL, SPECIAL, INDIRECT, PUNITIVE, CONTINGENT, SPECULATIVE AND SIMILAR DAMAGES.

This warranty policy may not be changed, modified or altered whatsoever except in writing by a duly authorized officer of FTG Equipment Solutions, Inc.

FTG EQUIPMENT SOLUTION'S WARRANTY RESPONSIBILITY:

FTG warrants to the ultimate purchaser and each subsequent purchaser that this off-road diesel engine including all parts of its emission-control system was designed, built and equipped so as to conform at the time of sale with Section 213 of the Clean Air Act and is free from defects in materials and workmanship which would cause the engine to fail to conform with applicable US EPA regulations for a period of five years from the date the engine is placed into service or 3,000 hours of operation, whichever first occurs.

Where a warrantable condition exists, FTG will repair or replace, as it elects, any part or component with a defect in materials or workmanship that would increase the engine's emissions of any regulated pollutant within the stated warranty period at no cost to you, including expenses related to diagnosing and repairing or replacing emission-related parts. Warranty coverage is subject to the limitations and exclusions set forth herein. Emission related components include engine parts developed to control emissions related to the following:

- Air-induction system
- Fuel system
- Ignition system
- Exhaust gas recirculation systems
- Aftertreatment devices
- Crankcase ventilation valves
- Sensors
- Engine electronic control units

FTG may deny warranty claims for malfunctions or failures caused by:

- Non-performance of maintenance requirements listed in the Operator's Manual.
- The use of the engine / equipment in a manner for which it was not designed.
- Abuse, neglect, improper maintenance, improper installation, improper ventilation or unapproved modifications or alterations.
- Accidents for which it does not have responsibility or by acts of God.

To the extent permitted by law, FTG is not liable for damage to other engine components caused by a failure of an emission-related part, unless otherwise covered by standard warranty.

ANY UNAUTHORIZED MODIFICATION TO THE EMISSION CONTROL SYSTEM OR COMPONENTS, INCLUDING WORK BY THOSE NOT TRAINED AND AUTHORIZED TO DO SO, WILL IMMEDIATELY VOID THE UNIT WARRANTY!

WARRANTY PROCESSING

If a warrantable failure occurs within the definitions presented in this policy, the following procedure must be followed or claims will not be honored:

- 1) All claims must be submitted to FTG within 30 days of a warrantable failure.
- 2) All parts shipped to a customer related to a warranty will be billed to the registered equipment dealer when the part is shipped from the FTG Warehouse.
- 3) Once a warranty claim is processed, if approved, a credit will be issued for the part that was previously billed.
- 4) If FTG provides staff and labor to do the needed repairs, FTG will submit the claim to the appropriate supplier for reimbursement.
- 5) If dealer personnel performs the repair, the dealer must submit a completed warranty claim to FTG within 30 days of the failure. The claim must be a formal work order detailing:
 - a) Brand of Machine
 - b) Model of Machine
 - c) Machine SN
 - d) Engine SN
 - e) Component SN (if applicable)
 - f) Hour Meter Reading
 - g) Detailed Description of Failure – Root Cause
 - h) Detailed Description of Remedy
 - i) Hours for repair

EPA EMISSIONS WARRANTY STATEMENT

**U. S. AND CANADA EMISSION CONTROL
WARRANTY STATEMENT
YOUR WARRANTY RIGHTS AND OBLIGATIONS**

To determine if your engine qualifies for the additional warranties set forth below, look for the “Emissions Control Information” label located on the engine. If the engine is operated in the United States or Canada and the Emissions Control Information label states: “This engine complies with US EPA regulations for nonroad and stationary diesel engines”, or “This engine conforms to US EPA nonroad compression-ignition regulations”, refer to the “U.S. and Canada Emission Control Warranty Statement.” If the engine is operated in California, and the label states: “This engine complies with US EPA and CARB regulations for nonroad diesel engines”, or “This engine conforms to US EPA and California nonroad compression-ignition emission regulations”, also refer to the “California Emission Control Warranty Statement.”

Warranties stated on this certificate refer only to emissions-related parts and components of your engine.

The complete engine warranty, less emissions-related parts and components, is provided separately. If you have any questions about your warranty rights and responsibilities, you should contact FTG Equipment Solutions, Inc. at (855) 303-7900

WARRANTY TERMS

GENERATORS			
DESCRIPTION	TIME	HOURS	COVERAGE
Generator	One Year	2000	Parts & Labor
LeRoy Somer Alternator	Two Years	Unlimited	Parts & Labor
FPT Engine	Two Years	3000	Parts & Labor
Kohler Engine	Three Years	2000	Parts & Labor
Kohler Emissions	Five Years	3000	Parts & Labor
Perkins Engine	One Year	Unlimited	Parts & Labor
Volvo Engine	One Year	Unlimited	Parts & Labor
LIGHT TOWERS			
DESCRIPTION	TIME	HOURS	COVERAGE
Light Tower	One Year	1000	Parts & Labor
Linz Alternator	One Year	1000	Parts & Labor
Kohler Engine	Three Years	2000	Parts & Labor
Kubota Engine	Two Years	2000	Parts & Labor
Yanmar Engine	One Year	1000	Parts & Labor
LED Light Assembly	Five Years	Unlimited	Parts
PUMPS			
DESCRIPTION	TIME	HOURS	COVERAGE
Trime Pumps	One Year	1000	Parts & Labor
FUEL CUBES			
DESCRIPTION	TIME	HOURS	COVERAGE
Grizzly Tank Fuel Cubes	One Year		Parts